

Integrated Security Operations & Workforce Management Software



TRANSPARENCY | REAL-TIME DATA | COMMUNICATION | KPI & TRENDS ANALYSIS



Optimum Management of Resources & Planning

Our services are backed with a system that tracks and generates metrics in real-time, which increase transparency and allows clients to make effective security decisions based on historical data.

Achieve Transparency

Information At Hand

Our clients have the opportunity to access our platform with their own username and password. The platform can also be configured to send automatic reports to clients at a desired frequency (daily, monthly, weekly, quarterly or yearly). These reports can address specific KPIs such as number of completed tours or number of incidents.

Personnel Records

The platform allows clients to review our personnel's curriculum. Each record includes the level of qualification and certifications our supervisors currently have.



Work with Real-time Data

Time & Attendance

Real-time alerts enable immediate supervisory response to coverage issues. Email or text message alerts can be sent automatically to a preconfigured list of recipients (HR, Maintenance, etc.) depending on the level of urgency of an incident.



Geolocation, GPS & Officer Dispatch

Locate officers online using tools such as GPS or NFC Technology and Geofencing at any time and dispatch appropriately for an alarm response or medical emergency based on proximity and availability.

Effective Supervisor Communication

Instructions & Acknowledgement

Our security platform has the capacity to deploy clear instructions to Users in the field. Instructions can include text, PDF files, videos and an acknowledgment field to confirm that the instruction has been reviewed.

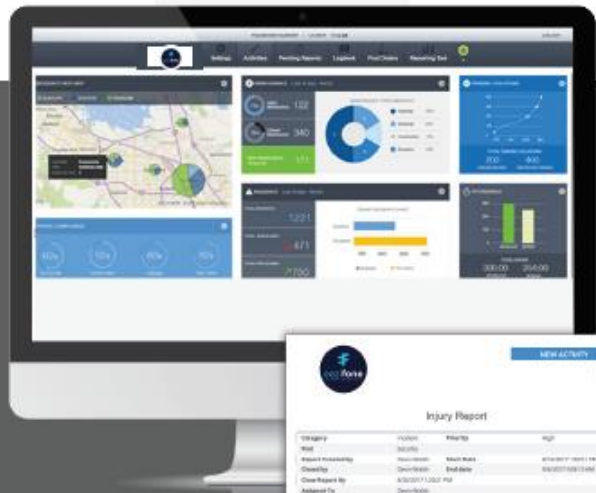
Accomplish an Effective KPI & Trends Analysis

Easy & Customizable Reports

All data collected can be used to quickly generate valuable performance insights on demand. With just a few clicks, Users are able to create graphs, pie charts, etc. Each client can configure their own KPI's and export them in Excel or PDF format.

Optimizing Cost & Resources

Advanced reporting allows clients to make important staffing and security decisions based on historical data.





m-Post

Elevate your workforce and security operations with this powerful mobile app



THE COMPLETE GUARD APP

Trackforce m-Post is the ultimate tool to place in the hands of your security officers or mobile workforce. Fully customizable based on your needs, m-Post allows your team to increase efficiency and gather key information from the field like never before.

Like any Trackforce solution, m-Post comes with full workforce management software with real-time tracking, automated reports, a live dashboard and much more. Supervisors can easily manage multiple sites remotely.



INCIDENT REPORTING

Customizable incident alerting software streamlines the entire process and enforces consistency using messages that include multimedia and text.

- Create customized forms per site, and per incident type and standardize processes
- Capture photos and videos to provide a more detailed report
- Real-time report engine keeps online history and eliminates need for paper reports



GUARD TOURS & PATROLS

Officers scan NFC checkpoints at strategic site locations using mobile technology providing real-time updates to the central system.

- Validate tours in real-time using survivable tour tags
- Deliver detailed and accurate tour logs
- Create a Geo-Fence (virtual barrier) to receive alerts when guards enter or exit a site.
- Provide peace of mind to stakeholders



TIME AND ATTENDANCE

Easily capture time and attendance data for accurate payroll processing, labor law compliance, and insight into workforce productivity.

- Track time for officers by site and shift to maximize efficiencies
- Increase accuracy and improve compliance with overtime laws
- Real-time alerts enable immediate supervisory response to coverage issues



GEOLOCATION AND OFFICER DISPATCH

Locate officers online at any time and dispatch appropriately for an alarm response or medical emergency based on proximity and availability.

- GPS identifies officer presence in real-time
- View status, availability, proximity and estimated drive times to incidents
- Document task acknowledgements, progress, and completion status in real-time



POST ORDER MANAGEMENT

Online post order management allows management to distribute officer instructions seamlessly in real-time and document compliance.

- Deliver updates and notifications in real-time
- Customize Orders and Passdowns by post, client or organization
- Document acknowledgment by individual officers, build trust with stakeholders



LONE WORKER PROTECTION

Solitary officers can get immediate assistance for emergency situations triggered by falls, device impacts and more.

- Lone Worker settings are customizable per site, per device
- Officers can initiate their own timer-based protection when entering a potentially hazardous situation or Risk Zone
- GPS data can be used to locate outdoor workers in need of help
- Lone Worker Protection helps lower the risk and liability for industries with lone worker requirements



VISITOR MANAGEMENT

Track and register all visitors within an organized online platform to adhere to visitor management processes and policy requirements.

- Eliminate the paper logbook and capture data online
- Provide real-time access to current visitor lists for review or emergency response
- Reduce threats and screen against unwanted visitors

- Customizable Report Templates
- Real-Time Activity Transmission
- Customizable Alerts
- Multi-Site Capable
- Reporting & Metrics
- Append Images to Reports
- Instant Message Blasts
- Third Party Integrations
- Multi-Lingual Support
- Software as a Service
- Message Center
- Physical Asset Management
- Asset & Material
- Configuration Portal



Post

Elevate your workforce and security operations with this powerful desktop software



THE COMPLETE GUARD POST SOFTWARE

Trackforce Post is a web based software accessible from any desktop computer, laptop, tablet or smartphone. Ideal for posted officers, every task is simplified and optimized for them.

Like any Trackforce solution, Post comes as a full workforce management software with real-time tracking, automated reports, a live dashboard and much more. Supervisors can easily manage multiple sites remotely with Trackforce.



SECURITY OFFICER OPERATIONS

Improve productivity, reduce costs and manage your workforce more effectively by automating internal processes through web and mobile.

- Move officer management functions online to improve efficiency
- Single platform consolidates view of staffing, operations and compliance
- Improve service delivery quality and demonstrate stakeholder value



INCIDENT MANAGEMENT

Customizable incident alerting software streamlines the entire process and enforces consistency using messages that include multimedia and text.

- Create customized forms per site and per incident type
- Improve report quality and standardize processes
- Automatically notify stakeholders when reports are created, modified or completed



EVENT & ACTIVITY REPORTING

Eliminate paper reports and centralize information online. Capture or schedule officer activities in real-time from any site.

- View activities by officer, activity type, report type and more
- Detailed reporting empowers trend analysis and insights
- Provide centralized access to stakeholders to build trust and credibility



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TIME & ATTENDANCE TRACKING

Easily capture time and attendance data for accurate payroll process, labor law compliance and insight into workforce productivity.

- Track time for officers by site and shift to maximize efficiencies
- Increase accuracy and improve compliance with overtime laws
- Real-time alerts enable immediate supervisory response to coverage issues



TRAINING & CERTIFICATION

Collect, retain and organize training records and certifications to warn of critical recertification dates, identify site or organization training requirements and track contract compliance specifications.

- Identify upcoming training expirations and alert supervisors with email notifications
- Meet site compliance by verifying officer credentials to specifications
- Reduce legal risks by maintaining online documentation of credentials



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TECHNOLOGY MEETS SECURITY OPERATIONS

VISITOR MANAGEMENT THAT INCREASES OVERSIGHT, SECURITY AND VISITOR EXPERIENCE

— Part of the GuardTek Software Suite, designed for all security operational needs —



DRAMATICALLY IMPROVE OPERATIONS

GuardTek delivers solutions that increase productivity and automation, create transparency, generate key operational data and support business growth. Fully loaded with endless features, our security experts will work by your side to ensure GuardTek™ and the Visitor Management tool is customized to match your unique business and operational needs.



Complete Visitor Management Software

Everything needed to manage visitors smoothly and securely, using the latest technology.



Customizable

The ability to modify info capture, approval & badge settings keys/asset, check out, greeting/instruction message, time on site and much more.



Key Visitor Insights

Advanced reporting allows you to make important staffing and security decision based on historical data.



Desktop and Mobile

Manage visitors and assets where and when it happens, using desktop, tablet and mobile options.

**BEST-IN-CLASS
CUSTOMER SERVICE**

**EASY ON-BOARDING
& ADOPTION**